

Company: Mira Vista Aviation  
 President: Patrick Lindsey (pictured)  
 Director of Operations: Stephen Tary  
 Industry: Aircraft Charter & Management  
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## EMBEDDING SAFETY AS A CORE VALUE: MIRA VISTA AVIATION'S IS-BAO JOURNEY TO PROGRESSIVE STAGE 3

From its inception, Mira Vista Aviation has scaled into a global operation, recognizing early on the need for a structured and internationally accepted approach to safety. Their key objective was to embed safety as a core organizational value rather than a regulatory obligation. This goal led Mira Vista to adopt the International Standard for Business Aircraft Operations (IS-BAO).

Mira Vista Aviation President, Patrick Lindsey, added, "Implementing the IS-BAO Standards fundamentally shifted Mira Vista Aviation toward true continual improvement. It gave us a structured way to measure performance, identify risk, and turn lessons learned into lasting operational enhancements. Safety and quality are now embedded in how we think and act every day. The combination of safety, quality, and structured governance has strengthened our company as a whole."

**"A strong, well-communicated safety culture improves onboarding by setting clear expectations from day one"**

Director of Operations, Stephen Tary

### A Shift in Safety Culture

Since achieving IS-BAO registration, Mira Vista Aviation has seen safety processes become more standardized, visible, and consistently applied across operations.

Stephen Tary, Mira Vista's Director of Operations, explained, "As IS-BAO was implemented, safety naturally became integrated into operations leading to increased efficiencies in scheduling, fatigue management, forecasting, and manpower."

Stephen added that it fundamentally transformed their operation. Mira Vista's safety discussions are now routine, transparent, and well documented. Hazards, risks, and trends are now openly reported through a non punitive Just Culture, tracked, analyzed, and followed through to closure using formal safety assurance and risk management processes.

By moving away from "one-time compliance" and toward a feedback-driven model, the organization ensures that training is directly informed by internal audits and real-world performance indicators. This data-centric approach allows the leadership to tailor training to actual operational risks, ensuring long-term effectiveness.



FOR MORE INFORMATION ON  
 IS-BAO VISIT [IBAC.ORG](http://IBAC.ORG).

## EMBEDDING SAFETY AS A CORE VALUE: MIRA VISTA AVIATION'S IS-BAO JOURNEY TO PROGRESSIVE STAGE 3

"Structured processes and consistent safety messaging accelerates learning, which directly supports employee confidence and retention."

The framework has fostered a culture where employees are active participants in safety rather than passive observers. Accountability is clearly defined across the entire hierarchy, from frontline staff to executive leadership. Employees are empowered to report hazards without fear of reprisal and, crucially, are invited to participate in the solutions. This shift ensures that safety is not a top-down mandate but a shared mission.

### Designed for Continuous Improvement

For Mira Vista, maintaining IS-BAO standards illustrates a deliberate approach to continuous improvement rather than a final milestone. The framework supports a disciplined approach to evaluating performance and adapting as operations evolve, allowing safety and quality considerations to remain active parts of day-to-day decision-making rather than periodic compliance checks.

"IS-BAO has pushed our organization beyond compliance into continuous improvement. It functions as an integrated quality and safety management system, requiring structured risk assessment, internal evaluation, management of

change, and measurable performance indicators," Stephen explained. "This continual improvement mindset has elevated operational discipline, documentation quality, and decision making across all departments."

### A Commitment to the Future: The Progressive Path

Mira Vista views its safety framework not as a static manual, but as a living system that continues to evolve. This philosophy made Mira Vista's transition to Progressive Stage 3 a natural evolution; by replacing the traditional 'once-every-three-years' audit with shorter, high-value quarterly check-ins and annual audits, the organization has embraced a more continuous, supportive approach that promotes steady improvement and sustained progress. Ultimately, these frequent touchpoints provide the steady stream of guidance and inspiration necessary to ensure their safety culture evolves as quickly as the industry itself.

Mira Vista intends to continue refining its safety performance indicators, risk management processes, and internal evaluations as its operations evolve, working closely with IBAC to adapt to industry changes and any new ICAO requirements.



Pictured: Stephen Tary, Director of Operations



Pictured: Patrick Lindsey, President.



### BACKGROUND

Mira Vista Aviation and their family of companies re-imagine aircraft management, charter, and beyond by aligning new ideas married with traditional values. Founded in 2000 as Mac Air, it became a diversified corporate aviation service company regarded for its years of experience backed by safety programs. Mira Vista's exceptional team is focused on safety and delivers excellence in aircraft management, charter management, on-demand charter and aircraft sales. The Mira Vista Vision is to continually improve the experience of private air travel.



IS-BAO Progressive Stage 3 was developed as an option for veteran International Standard for Business Aircraft Operations (IS-BAO) Stage 3 operations to leverage their advanced safety systems, the new Progressive Stage 3(PS3) is the latest addition to the global ICAO-recognized IS-BAO programme..



As a non-profit, international trade association, IBAC proudly represents the interests of business aviation – for the industry, by the industry – through its global advocacy, permanent observer status at the ICAO, and by raising the standard for safety with IS-BAO® and IS-BAH® Programmes.